

Garrison House Apartment Access Statement

Introduction

Garrison House is set in a quiet location just inside the Garrison gate, on the outskirts of Hugh Town. The house is over 300 years old and whilst we aim to meet the needs of our guests, it may not be suitable for people with limited mobility. Garrison House is located on a steep hill (approximately 1 in 8) and although the guest apartment is on the ground floor, the rooms and doorways are not proportioned to accommodate wheelchairs. Most importantly, the apartment has been created within our home so you have the benefit of on site owners.

Pre-Arrival

- We are obviously in an offshore location and cars may not be brought to the islands.
- The travel operators will advise you of parking options at the various points of departure.
- If you travel by ship, the **Scillonian III**, the local carrier will automatically deliver your luggage to Garrison House for a small fee. Garrison House is just a short walk up the hill from the Quay. (Follow the signs for Star Castle).
- For travel by **Skybus**, a mini-bus meets every flight and will bring you to the Garrison Gate.
- For travel by **helicopter**, we will book you a taxi (generally Island Taxis, a red mini-bus), as the helicopter bus does not come to the Garrison.
- **On occasion travel times may be changed or delays experienced. We ask that you please remember to keep us informed so that someone is available to meet you.**
- The quay, shops, post office, banks, pubs and restaurants are all within a very short walk down the hill from Garrison House Apartment.
- In line with our Green Tourism policy, we are trying to be as paper-free as possible and therefore have not produced a printed brochure. We regret we do not have facilities to prepare documents in Braille.
- Our website www.garrisonhouse.co.uk provides pictures of our apartment.
- You can contact us by telephone or email.

Arrival and Departure

- Please advise us of your expected arrival time so that we can be available to meet you and please keep us informed if you are delayed.
- We endeavour to have the apartment available by 1.30 pm.
- You are welcome to deposit your luggage at Garrison House if you arrive before the apartment is available.
- We will make arrangements with you if we are unable to be here to greet you.
- On departure day, we request that you vacate the apartment by 9.30 am.
- Luggage may be left in the garage for later collection.
- Assistance with the luggage is available.

Main Entrance and Hall (on bedroom level)

- There is one small step up to the front door.
- Please ring the bell on your arrival.
- The two bedrooms lead off the hall.
- There is a locked door off the hall connecting the owner's accommodation.
- The hall has a wood floor with a carpet runner.
- From the hall to the living room there is a flight of wooden stairs with 10 open treads (turning to the right). There is a handrail on one side. (Please see the bedroom section for more detail).

The Garden

- The garden is accessed by granite steps to the rear of the garage (on the living room level).
- There is a small patio area with seating.
- There are three steps leading off the patio to a secluded garden with three more steps up to the deck area. There is seating and a table and chairs on the deck.
- The garden is steeply terraced and is therefore unsuitable for children's ball games etc.
- Please take care when using the garden. No liability can be accepted for any accidents which may occur.

Bedrooms

- Our bedrooms have stunning sea views.
- Please let us know in advance whether you require the larger bedroom to be made up as a double or twin (see our booking form).
- Both bedrooms have wooden slatted beds with good quality firm mattresses.
- Beds are made up with duvets. Sheets and blankets are available by prior arrangement. Additional blankets are provided in each room.
- Duvets and pillows are synthetic.
- Lighter or heavier weight duvets are available if preferred.
- Both en suites have heated towel rails.
- Bath sheets, hand towels, face clothes and toiletries are provided.
- Both bedrooms have a hairdryer, a sewing kit, a torch, books and a LCD television.
- Both bedrooms are carpeted.

Bedroom 1

- There is a small en suite facility, consisting of a shower, washbasin, mirror, shaver light and toilet.
- There is a small step up into the en suite.
- The bed is 5' with no footboard.
- There are also bedside cabinets, bedside lights, a wardrobe, a full-length mirror and a monk's bench (with storage) in this room.
- This room is not large enough to accommodate a cot.

Bedroom 2

- There are single beds which can be two 3' twins or a 6' double.
- There are also bedside cabinets, bedside lights, a built-in wardrobe, dressing table and mirror and a cane armchair in this room.
- There is a large bathroom with bath and overhead shower, washbasin, mirrored bathroom cabinet, shaver unit, toilet and electric fan heater.
- The bath is fitted with handles and there is a handrail on the wall next to the shower.
- There is a non-slip shower mat.
- The en suite has a wood floor.
- A cot can be accommodated in this bedroom.

The Living Room and Kitchen

- The living room has a rattan sofa and armchair and a leather chair and foot stool.
- There is a dining table and four chairs.

- There is a kitchenette with electric oven, combination microwave, gas hob, dishwasher and fridge/freezer.
- There is more than ample kitchen equipment and appliances.
- There is also an ironing board and iron, an additional electric fan/heater, a DVD player, a small hi-fi system with ipod dock, books and games.
- The living room is on the lower ground floor and has its own porch and front entrance.
- The nearest access to the garden is via the living room.
- There is one step down from the outside door into a small internal porch with double doors leading into the room.
- The beamed ceilings are fairly low in this room.
- The flooring is wood-effect Karndean vinyl with rugs.

The Utility/Cloakroom

- The utility room leads off the living room.
- Between the two is a small, shelved storage area and hanging space.
- There is a washing machine and tumble dryer in the utility.
- There is also a toilet, wash basin and heated towel rail.

Additional Information

- The house is centrally heated throughout and there is a temperature adjustment on each radiator to suit individual requirements.
- There are fire extinguishers in the hall and a fire blanket in the kitchen.
- There are smoke detectors in each room.
- The building can be evacuated via the main front door and the living room door. There is also a back exit through the owner's breakfast room patio doors or their kitchen and utility. This should be accessed from the adjoining hall door. The key to this door is in an emergency key box next to the door.
- Please assemble on the patio if the building has to be evacuated.
- There is a bell by the front door that may be rung to attract our attention or in the event of an emergency.
- Please let us know if you have impaired hearing.
- If your mobile phone reception is not good, our house phone (in our quarters) is available on request.
- We are open all year.

Future Plans for our Apartment

- We re-decorate each room and make improvements and adjustments as appropriate every year.

Contact

- Address: Garrison House, Garrison, St. Mary's, Isles of Scilly, TR21 0LS.
- Email: garrisonhouse@aol.com
- Website: www.garrisonhouse.co.uk
- Telephone: 01720 422972.